



OKS Legal Solutions

OKS Group Provides Comprehensive Document Review Support for Prominent US Law Firm

Our Client

A prominent US law firm, providing corporate legal services and litigation support to medium and large organizations across a broad spectrum of industries.

Objectives

The client required document review assistance in preparation of case litigation, investigation, and arbitration. They sought partnership with an organization capable of handling high-volume workloads on short notice. Priorities included speed in delivering high quality support along with cost savings.

Business Challenges

- Maintain service level guarantees and highest quality standards
- Process high volume of source documents and fluctuating workflows
- Transmit sensitive information in a secure system
- Integrate outsourced services with onshore departmental organization in a seamless fashion

The Decision

OKS Legal was selected as the client's services partner based on our ability to deliver a more efficient, outsourced organizational structure acting as an extension of the firm, while responsive to changing priorities and workloads.

Our Solution

OKS Legal Solutions provided electronic document review in accordance with the client's requirements for each case. Our team reviewed, analyzed and organized for relevance, responsiveness, privilege, confidentiality, materiality, redaction and issue coded. OKS Legal adjusted the size of the team on a case-by-case basis.

E-discovery tools used by our team included: Relativity; Xerox Litigation Software; Concordance; Case Interactive; Case Vantage; CasePoint.

The Result

OKS Legal exceeded client expectations as illustrated by the following:

- Initial assignment was completed in half the time required by the client for one case
- Repository growth was 65% beyond client estimate for one case; our quick ramp up facilitated meeting deadlines
- Review of 600,000+ documents in three weeks for one case; reviewed for relevance, responsiveness, privilege, redaction, and issue coding
- Reduced average servicing costs while maintaining client's high quality standards
- Time zone difference made results available at the start of the client's day
- Ongoing outsourcing services, based on the success of the service partner relationship

