



## OKS Legal Solutions

### OKS Group Assists Leading Law Publisher in Providing Headnotes & Abstracts Services

#### Our Client

Prominent legal publishers with headquarters in the US and offices in the UK; publishers of legal, business, and regulatory information available in print and digital mediums.

#### Objectives

The client sought to reduce a significant case backlog and institute a more efficient system of managing updates without missing important judgments. In addition to seeking quality, efficiency, and expanded capacity, they desired to maximize cost savings while assuring accuracy, rapid turnaround, security of highly sensitive data, and capacity to manage growth.

#### Business Challenges

- Reduce a significant backlog in a timely manner
- Assemble teams adept in dealing with US and UK legal systems respectively
- Integrate outsourced services with onshore departmental activities and staff in a seamless fashion

#### The Decision

OKS Group was awarded a long term partner services contract based on our ability to augment the client's existing capacity with expert staff and improved systems.

#### Our Solution

OKS Legal created headnotes and synopses for US and UK court decisions including trial, appeal, and Supreme Court rulings:

- Civil, criminal & administrative decisions from Federal & State courts (US)
- Privy Council & House of Lords (UK)

In addition, our team:

- reviewed judgments and identified legal issues
- wrote headnotes, highlighting issues
- wrote synopses of case histories, issues and holdings

OKS Legal identified references to US and UK statutes, and annotated headnotes accordingly. We identified case summary topics and sub-topics. Our team added the synopsis and headnotes to an RTF file of each case, and cross-referenced headnotes to the appropriate location within the opinion. Abstracts included legal journals, economic and business journals, as well as books.

## The Result

- Elimination of case backlog
- Increased productivity through systems and processes
- Turnaround times that exceeded client expectations
- Reduced average servicing costs while maintaining client's high quality standards
- Additional outsourcing services based on the success of the service partner relationship

